

The West Allis Mediation Center is a service for people and businesses in West Allis. There is NO CHARGE for the service.

Mediation offers the opportunity for people to find their own solutions with the aid of a trained mediator. Services are available for adults as well as young people. Most mediations are conducted at the West Allis Police Department Municipal Court Center, 11301 W. Lincoln Ave, as a matter of convenience.

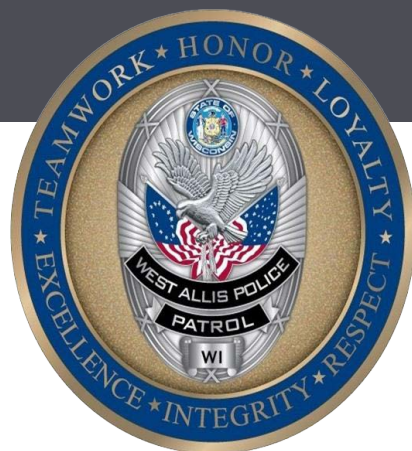
**QUICK:** Mediations can usually be scheduled within two weeks of the referral as opposed to the judicial system, which may take many months.

**CONFIDENTIAL:** The mediation takes place in a private, neutral setting.

**CONVENIENT:** Mediations can be arranged during the day or after business hours.

## West Allis Police Department

Community Services Unit  
11301 W. Lincoln Avenue  
West Allis, Wisconsin 53227



# West Allis MEDIATION CENTER

## Helping People Resolve Conflict



11301 West Lincoln Avenue  
West Allis, Wisconsin 53227  
Phone: 414-302-8064

Call 414-302-8064

## What is Mediation?

Mediation is a process that assists people in resolving conflicts or disputes. The mediation session offers people the opportunity to create their own mutually agreeable solutions with the assistance of a trained, impartial third party - a mediator. The mediator doesn't make decisions for the people involved or determine who is right or wrong. Mediation is not a court hearing or a counseling session.

Mediation sessions are casual, yet structured discussions to help clarify the issues and move towards agreement. Parties are given the opportunity to speak without interruption. If an agreement is reached, it may be written down and signed by the parties. Before participating in a mediation session, the parties should think about possible solutions to the problem.

## Types of Disputes That Can Be Resolved

### Community Problems

Noise, pets, neighbors, parking, boundary disputes

### Juvenile Disputes

Conflicts between youth, youth and adults, and schools

### Family Disputes

Family problems, domestic issues such as roommates and friends

### Landlord - Tenant Issues

Security deposit, repairs, damages



## Accessing Mediation Services

To request mediation services, or for more information, call:

**414-302-8064**

A case manager will discuss your situation and explain the process in detail. The Center staff will contact the others involved in the dispute and request their participation in mediation.

Mediation sessions are scheduled at times that are convenient for all participants. Evening appointments are available.

Most disputes can be resolved in just one session!

**Mediation is voluntary and confidential.**

**Mediation is free!**

**Anyone can call for this service.**